

Live@Edu Cloud Solution Offering for Students & Faculty

provided by AICTE: *Program Overview*

Live@edu is cloud suite for education with more than 22 million people using the service worldwide. Live@edu offers education institutions free, hosted, co-branded communication and collaboration services for students, educators, and staff. By signing up for Live@edu, schools gain access to a comprehensive suite of services which include Outlook Live for e-mail, Office Web Apps, Windows Live Messenger for instant messaging and Windows Live SkyDrive for 25 GB of online data storage space; preparing the students for the future.

Live@Edu benefits for Student

- Enable students to collaborate with classmates, faculty, school administrators and family as they have a variety of online tools, from different sources, to choose from.
- Live@edu offers co-branded email so that students feel connected with their academic community.
 - Free hosted email with 10GB inbox; with 18 MB attachment – for use through graduation and beyond
 - Online companions to Word, Excel, PowerPoint & OneNote
 - Windows Live SkyDrive – 25GB of free online storage
- Microsoft Live@edu offers students access with one e-mail account for a consistent user experience – promotes working in teams as files / data can be accessed from anywhere, anytime and with a variety of devices
- Provide students with rich, high quality communication capabilities to collaborate seamlessly with fellow students, real time document sharing and management.
- Students get access to their email, contacts, and calendar from anywhere including a broad range of ActiveSync enabled phones (examples: Windows Phone, iPhone, Android)
- Enable students to familiarize with Microsoft tools as they are likely to encounter in their future workforce

Live@edu benefits for Faculty

Live@edu is also available to faculty. Some of the key faculty benefits include:

- Enables faculty to seamlessly collaborate with their colleagues, students and faculty real time.
- Live@Edu provides 100% data privacy and enterprise grade security and standards that have come up with 30+ years of experience
 - Build a closed campus supervision policy, helping administrators prevent students from sending or receiving emails from unapproved sources.

- Create a “bad word” supervision policy that helps filter emails containing objectionable material
- Implement an anti-cyber-bullying policy to protect students from harassment email messages
- Review and monitor student online activity with a robust cross-mailbox search
- With multiple offerings such as Calendaring / document share etc. faculty can schedule and share lessons / assignments with students online- real time!
 - Extend learning beyond the classroom and engage with students better
- Stay connected with other faculty members and parents to share progress reports online and keep a continued dialogue on students’ progress
- Familiarizing faculty with the latest in technology for education and prepare them to be the academician of the 21st century

Why Cloud Computing

The movement toward cloud computing—technologies that enable organizations to access Internet-based information, applications, and services—brings increased choice, flexibility, and capabilities to education IT departments. Cloud computing complements traditional IT models in which software and data are hosted on desktop computers and servers. This evolution gives education institutions the opportunity to balance the need to deliver cost-effective services to students, teachers, faculty, and staff with important institutional demands, including important considerations such as data security, authentication, and system management.

With cloud computing, your institution can get powerful software and computing resources when and where you need them. Education institutions can respond to their districts, college’s, or university’s needs with more agility, and help ensure that students, teachers, faculty, parents, and staff have on-demand access to essential information, using any device from anywhere.

[More on Cloud Computing](#)

[More on Cloud Computing in Education](#)

Frequently Asked Question’s

- **Why would students want to use Live@Edu**
Students need to collaborate with friends, classmates, and family and they have a variety of online tools, from different sources, to choose from. Microsoft Live@edu is a single resource with multiple tools that students can access with one e-mail account for a consistent user experience. It is a free offering for schools based on e-mail through Microsoft Outlook Live, with access to other services such as Microsoft SkyDrive. This service gives students, staff, and faculty the power to choose how they communicate and collaborate with the people and communities around them. Also, because schools

customize Live@edu e-mail with their branding, students feel connected with their academic community.

- **What services are included in Live@Edu**

Student Email + Calendar: Equip your students with student email and calendar tools similar to what they may use in the workforce. Live@edu includes Microsoft Outlook Live (10GB/user), a co-branded Exchange solution at no cost. (Windows Live Hotmail is only available to customers in China.)

Collaboration Tools: Online services to store, share and edit documents. Microsoft SkyDrive - free online storage.

Communication Tools: Enhance your students' online and mobile experience, and allow them to personalize it with these communication tools. Windows Live Messenger - One of the world's most popular IM clients lets students do more than just chat.

In addition, users can access other Windows Live services such as Windows Live spaces to better collaborate or Windows Live photo gallery to better express their ideas.

- **Is Live@Edu available for my faculty and staff?**

Yes. Live@edu is available for faculty, staff, students and alumni of any educational institution.

- **Why is Live@Edu important for my institute?**

Shrinking budgets and growing requirements are just two of the challenges you face each year. You need technology solutions that meet the changing needs of your school, educators and students. By allowing Microsoft to host your student email and collaboration services, you can provide your end users with the latest technology while reducing costs. Microsoft Live@edu allows you to provide an easy, powerful experience for your students and teachers with the IT flexibility and control necessary in an educational environment.

Microsoft and Live@edu will help your school build the next generation's workforce. The world of work and the physical boundaries of collaboration are changing. Students benefit today with anywhere access to familiar productivity and collaboration tools, and also down the road with a competitive advantage entering the workforce.

- **How do I enroll for Live@Edu?**

Learn how easy it is to set up hosted email and free online storage services at your school with Live@edu. Microsoft's partners will be driving the enrollment on behalf of AICTE. Watch out for more information on this.

- **How long will it take to implement Live@Edu in my institute?**

Our research shows it takes about 15-20 minutes to complete the initial enrollment and then anywhere from a few weeks to a few months for complete roll-out depending on the size of your school and the deployment options selected. For more information, see the Live@edu Deployment Guide. (<http://help.outlook.com/en-us/140/dd229064.aspx>)

- **Can Live@Edu be integrated into my institutes existing systems?**

Yes, Live@edu services can be integrated with your existing portal and directory systems. Integration with existing authentication systems will also be supported in the near future.

- **Do institutions need regular Microsoft licenses to use Live@Edu?**

Schools do not need Office licenses to use Live@edu. Students can use SkyDrive free, pursuant to our standard consumer terms (Windows Live Service Agreement). Students can create and save Office documents in the cloud and share/edit them with other students, for example, without having Office installed. Students can also create and store other types of documents – besides Office documents – in the cloud, and they can also create Web-based documents, called “notes,” without having Office installed.

If a person saves an Office document to the cloud, others can view the document and make comments, even if they don't have Office installed on their machine. With Office Web Applications in SkyDrive, students can further enhance their online experience with web-based versions of Word, Excel, PowerPoint and OneNote that complement the client versions. So, a student could create a term-paper on her Windows PC in her dorm room and quickly edit it on a Linux machine in the school lab even though the Linux machine does not have Office installed.

- **Do I need to buy any hardware to deploy Live@Edu?**

No. Live@edu is offered at no cost to the institution. If schools want to automate account management, they can purchase server software from Microsoft, discounted especially for the Live@edu program, but there's no requirement to purchase a server.

- **Can I trust Microsoft with my institute data?**

Yes, Microsoft is committed to the security and privacy of your school's data. We apply enterprise-grade standards and processes that have come with 30+ years of experience. Live@edu securely stores data with multiple datacenters around the world and does not show 3rd party ads in the email interface. Also, Live@edu services are engineered with essential controls for Education, such as bad word filter, anti-bullying or closed campus functionality. Check out [Securing Microsoft Cloud Infrastructure](#)

(<http://www.globalfoundationservices.com/security/documents/SecuringtheMSCloudMay09.pdf>) for more information.

- **What type of support will Microsoft provide after my school's initial enrollment?**
Live@edu offers free support and management tools to school IT administrators with 24x7 online and telephone support, plus the Live@edu Service Management Portal and online Support Community (<http://outlookliveanswers.com/liveatedu/Default.aspx>). Microsoft will also help you roll-out Live@edu services to your school with a suite of marketing and training materials and on-campus training support.
- **How is Live@Edu managed, by the school or by Microsoft?**
Email addresses are provisioned by the school, just as they do today. Schools continue to create, distribute, and delete accounts. However, with an easy-to-use web management interface accessible from multiple browsers, Live@edu reduces the time spent in managing school e-mail services. At the same time, Microsoft manages the hosting, including server uptime, spam- and virus-filtering, and data backup. So Live@edu helps reduce both the school's infrastructure cost and frees the IT department to take on other strategic initiatives.